



# University of Granada Jean Monnet ChairPM<sup>2</sup>EU+

# **Quality Review Report 02**

PM<sup>2</sup> by European Commission. Open, free and common project management framework for all European institutions, companies and citizens. – PM<sup>2</sup>EU+

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#### 1. Introduction

This report details the project's quality management activities and presents the key quality assurance and quality control findings, nonconformities, opportunities for improvement, recommendations and proposed corrective/improvement actions.

#### 2. QUALITY MANAGEMENT ACTIVITIES

El 01/09/2021 se aprobó el primer informe de Revisión de la Calidad. Desde esa fecha se han llevado a cabo las siguientes actividades de DOCENCIA:

- PM<sup>2</sup> Micro Training Universidad de Jaén Enero de 2022.
- PM<sup>2</sup> Micro Training Universidad de Extremadura Febrero de 2022.
- Micro Training gestión del riesgo Goberna Colombia Febrero de 2022.

Para valorar la calidad de estas, tal y como se recoge en el Plan de Calidad, se han llevado a cabo encuestas anónimas a las personas que han asistido a las distintas actividades, a través de formularios de Google Form.

# 3. KEY RESULTS OF QUALITY MANAGEMENT

The results of the different surveys carried out are attached as Annex 1 to this report, summarizing in the following sections the main aspects to be highlighted in each of the teaching activities.

# 3.1. PM<sup>2</sup> Micro Training - University of Jaén - January 2022.

On Wednesday 19 January 2022 a Micro - Training was provided to students of the Master's Degree in Industrial Engineering of the University of Jaén.

The activity was organised by Prof. Julio Terrados (University of Jaén) and the Jean Monnet Chair in order to disseminate the PM2 methodology and to establish the essential bases of its application.

The main objectives of the meeting included the following:

- 1. Presentation of the Chair and its scope in terms of teaching, research and dissemination.
- 2. The analysis and presentation of the general concepts of project management.
- 3. The presentation of the PM2 methodology developed within the DIGIT of the European Commission.

The session was organised as a Google Meet session. The attendees, with previous training in other project management standards, such as ISO 21500 and the PMBoK of the Project Management Institute, showed great interest in the structure of the PM2 methodology, as well as the practical nature of the artefacts that guide the Project Manager throughout the process.

The survey was completed by a total of 9 attendees, representing 50% of the total. From the data obtained, the following can be highlighted:

 Only 5 of the attendees were familiar with different standards or methodologies in project management and of these, only 1 was familiar with the PM<sup>2</sup> methodology developed by the European Commission, which, after the talk, was an interesting proposal for project management in their professional field (figure 1).

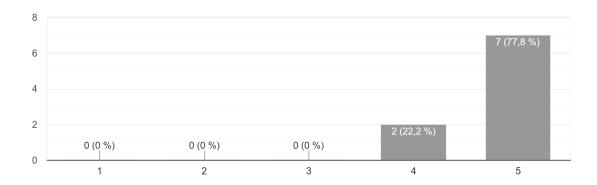


Figure 1: Did you find the PM2 methodology developed by the European Commission an interesting proposal for project management? (0- Not at all; 5- Very interesting)

• The overall rating of the conference (figure 2) was very high by all respondents, with all values being between 8 and 10, and 100% of respondents recommending the conference to third parties.

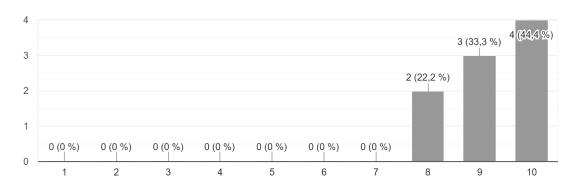


Figure 2: Overall conference evaluation

- In regards to the aspects learned in the talk that could be applied directly, they are related to the importance of tackling projects with a methodology in an orderly manner, being very appropriate the PM<sup>2</sup> methodology due to the simplification with respect to PMI and the majority of the artifacts that the methodology offers.
- In terms of topics to be explored in a new conference, all are related to the development of artefacts and practical examples of application of the methodology (Table 1)

Table 1 Topics you would like to explore in depth in a new conference / seminar on PM<sup>2</sup> methodology.

- Practical examples.
- Risk management (more in depth).
- Short demonstration of the configuration of the provided documents.
- Further elaboration on the versatility (the different fields where it can be used).
- Practical example
- To learn a little more about the PM<sup>2</sup> method in general.
- Explain more clearly the use of PM<sup>2</sup>.
- As comments and proposals for improvement, it was mentioned that the talk should be held in face to face sessions.

# 3.2. PM<sup>2</sup> Micro Training - University of Extremadura - Febraury 2022

On Tuesday 15 February 2022 a Micro - Training was provided to students of the Master's Degree in Project Management of the University of Extremadura.

The activity was organised by Prof. Justo Sánchez (University of Extremadura) and the Jean Monnet Chair to disseminate the PM2 methodology and establish the essential bases of its application.

The purpose of the event was basically the following

- 1. Presentation of the Chair and its scope in terms of teaching, research and dissemination.
- 2. The analysis and presentation of the general concepts of project management.
- 3. The presentation of the PM2 methodology developed within the DIGIT of the European Commission.
- 4. PM2 Agile. Introduction to the general structure.

The session was organised as a Google Meet session.

The survey was completed by a total of 4 people. From the data obtained, the following can be highlighted:

- Only 1 of the attendees knew about the PM<sup>2</sup> methodology developed by the European Commission, but after the talk, all of them found it to be an interesting proposal for project management in their professional field.
- Among the most important aspects learned in the talk were the importance of project planning; the difference between project documentation and project management documentation; the application of the Agile methodology to different types of projects and different disciplines and the distinction made between project management and project management itself.
- The key aspects that respondents would like to explore further are related to Agile Methodologies, when available, applying this methodology in each of the phases of a project and looking in a little more detail at some artefacts.

# 3.3. Micro Training Risk Management - Goberna Colombia - Febraury 2022

The Jean Monnet Chair PM<sup>2</sup>EU+ of the University of Granada has collaborated with the Fundación Ortega-Marañón and GOBERNA Colombia in the training of officials of the Controller General of the Republic (CGR) in risk management.

Risk management, as a fundamental part of project management, is essential for the achievement of project objectives. Officers of the Office of the Controlaría General de la República (CGR) received micro-training on this subject as part of the course RISK AND CONTROL THEORY: GENERAL FUNDAMENTALS, organised by Goberna Colombia and in which the Jean Monnet PM2EU+ Chair was invited to participate.

The main general aspects related to risk and its management were analysed during the training action. In particular, the following points were discussed:

- Risk. Definitions.
- Risk components.
- Systematisation of risk management (identification, evaluation, treatment, monitoring and control and communication).
- Standardisation and standardisation of risk management (ISO 9001 and ISO 31000).

The course was attended by more than 130 officials from different backgrounds (economics, auditing, engineering, law) and was held in online mode on 18 February 2022.

The survey was completed by 69 of the attendees, representing approximately 50% of the total. Of the data obtained, the following can be highlighted:

- About 70% of the respondents have a background in public accounting and only 33.-% have a
  background in risk management, mainly related to audit processes. However, 53.6% have
  applied some risk management methodology in practice, mainly those incorporated in the
  Financial Audit Guidelines.
- All respondents consider that they have learned very interesting new concepts that they could use professionally (figure 3).

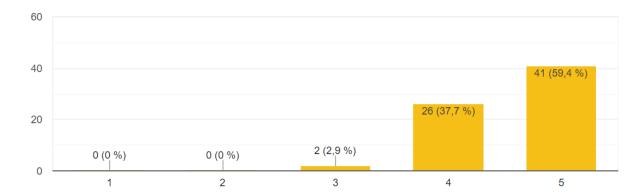


Figure 3 Opinion on the professional usefulness of the concepts explained in the Micro Training (1 none; 5 all)

• The overall rating of the conference (figure 4) has been very high by all attendees, with more than 95% of the values being between 8 and 10, and 100% of the participants recommending the conference to third parties.

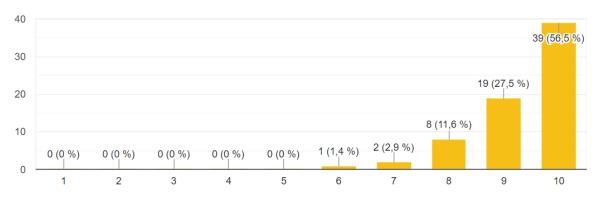


Figure 4: Overall conference evaluation

- The main aspects that they would like to explore in more depth in a new course include risk management in public procurement, the risk matrix, practical examples of how to draw up the risk matrix, etc.
- Suggestions for improvement are mainly aimed at more practical examples. To this end, it would be necessary to lengthen the duration of the training action and for it to be held in face-to-face sessions..

# 4. RECOMMENDATIONS AND IMPROVEMENT OPPORTUNITIES

After the analysis of the surveys carried out, the following recommendations and opportunities for improvement are considered for the teaching activities to be carried out by the Jean Monnet Chair:

- The micro-training sessions given to disseminate the PM2 methodology have a great arrival
  and acceptance by all attendees, but it would improve the interest in the methodology if a
  practical example of application related to the field for which the talk is organised was shown,
  using several of the artefacts of the methodology.
- The Risk Management course has had a very positive assessment by the attendees, being
  important for future sessions to implement a practical case with the risk matrix.